



## Eaton County Central Dispatch

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Kelley Cunningham, *Director*  
Francis D'Huyvetter, *Deputy Director*

### Monthly Report: July 2023

#### Training & Exercise:

- All telecommunicators and supervisors completed Emergency Medical Dispatch training virtually on *The Science of Exposure & Feeling Faint?*
- Telecommunicator Jones attended *Mutual Aid Box Alarm System* training in Saginaw.
- Deputy D'Huyvetter attended *LEIN TAC* training virtually.

#### Technology & Radios:

- Current Projects In-Progress:
  - Computer Aided- Dispatch Replacement
  - Eaton County Alertus
  - Eaton County RAVE Panic Button
  - ASAP to PSAP
- Pending Radio Templates from MPSCS:
  - Clinton County: 19P911 Listen Only
  - Calhoun County (New Implementation)
  - Ionia County (New Implementation)
  - Maple Valley Schools (New Implementation)
- The City of Potterville has opt-in to the Eaton County RAVE Alert System. Text PVAAlerts to 67283 to receive City of Potterville Community based alerts.

#### Operations:

- Director Cunningham, Deputy Director D'Huyvetter, Supervisor Thacker, Telecommunicator Bialkowski, Telecommunicator Shaw, and Telecommunicator Jones staffed the Communications Unit for Delta Township's Fireworks.
- Director Cunningham, Deputy Director D'Huyvetter, Supervisor Thacker, Telecommunicator Bialkowski, and Telecommunicator Jones staffed the Communications Unit for Eaton Rapids Fireworks.
- Madison Heuer & Ashley Wonnacott started as Public Safety Telecommunicators on Monday, July 17<sup>th</sup>. They finished their two (2) week orientation off the dispatch floor and will be starting Step 1: Basic Call Intake with CTO Jones & CTO Kelley.
- Supervisor Lundquist has resigned, effective July 31<sup>st</sup>.
- There is currently an open promotional process for one (1) Supervisor vacancy.
- With the pending supervisor promotion, there is currently an open hiring process for one (1) Telecommunicator vacancy.
- Executive Assistant Hart & Clerk/Receptionist Niska have joined the Public Relations Team.
- K9 Hutch has successfully passed his Facility Canine Certification Test!
- Director Cunningham attended the MDOT Lansing Safety Service implementation meeting virtually.
  - MDOT is launching a Lansing Safety Service Patrol (SSP) starting August 1<sup>st</sup>. They will provide roadside assistance service in the area of I96 & I496 in Eaton County. SSP will have two (2) drivers on duty from 6:00 am to 7:00 pm Monday through Friday and one (1) driver on patrol on weekends when there are special events. They will be in a red-and-

white van equipped with emergency lights, gas cans, air compressors, orange traffic cones, brooms to sweep debris from the road, and other equipment.

**Outreach & Public Relations Events:**

- Director Cunningham participated in the Eaton Rapids 4<sup>th</sup> of July Parade.
- Director Cunningham & ECSD Lt. Brooks met with a Holt Public Schools representative to discuss RAVE Panic Button.
- Director Cunningham and other Eaton County First Responders attended the Olivet College Safety Inspection to review their Emergency Action Plan.
- Director Cunningham, Supervisor Nunham, K9 Hutch, Telecommunicator Bialkowski, Telecommunicator Thorne, Telecommunicator Smith, Executive Assistant Hart, and Clerk/Receptionist Niska assisted the Charlotte Fire Department at the Eaton County Fair with communications and public relations.
- Director Cunningham, Telecommunicator Hennessy, Executive Assistant Hart, and Clerk/Receptionist Niska participated in the Olivet Fireman's Festival parade.

Yours Truly,



Kelley Cunningham  
Director