

APCO's Certified Public-Safety Executive (CPE) Program



Certified Public-Safety Executive Program

October 16, 2016

Application Deadline for the Winter 2017 session

Applications are now being accepted for the Winter 2017 session of **APCO's Certified Public-Safety Executive (CPE) Program**, scheduled to begin January 4, 2017. The CPE Program consists of two, 12-week online classes and one nine-day capstone course at APCO's headquarters in Daytona Beach, FL. The Winter 2017 session will conclude July 15, 2017.

Drawing on resources from renowned leadership professionals and distinguished academic sources, the CPE Program allows participants to explore topics that include management versus leadership, model/theories of leadership, leadership styles, public safety leadership issues, and executing and managing change. Program graduates earn the professional designation of Certified Public-Safety Executive (CPE). The application deadline for the Winter 2017 session is October 16, 2016. For an application or more information, contact us at cpe@apcointl.org.

REMEMBER

New CPE Session Begins in January – Apply Now!

Membership Information

Member Type	8/1/2015	8/1/2016
Associate	3,069	2,988
Commercial	861	713
Full Member	5,938	5,708
Full Group Members	4,100	4,709
Online Group Members	10,763	11,778
Commercial Group Members	92	187
Total Number of Members	24,823	26,083
Total Number of Group Agencies	654	743
Commercial Group	16	33

Missouri Public Safety Communications Conference



MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE

www.mpacc911.org

September 6 & 7, 2016 ~ Training Sessions
September 8 & 9, 2016 ~ 911 Directors

Learn a few new tricks – on Route 66!
Fall MPSCC ~ Springfield, Missouri

Missouri's PREMIER conference for Public Safety Communications Professionals



Hosted by the Missouri Chapters of APCO & NENA, Missouri 911 Director's Associations and the Missouri Department of Public Safety-Statewide Interoperability Office

September 6 & 7, 2016, enjoy training sessions for telecommunicators, supervisors, and technicians working in 911, fire, law enforcement, EMS, and emergency operations center.

September 8 & 9, 2016, 911 Directors and Vendors workshops and breakout sessions.

MORE INFORMATION AT WWW.MPACC911.ORG

Arizona APCO/NENA 2016 Annual State Training Conference



The Arizona APCO/NENA Annual 2016 State Training Conference



September 6th – 9th, 2016

Tempe Mission Palms Resort
Tempe, Arizona

For Further Information on this event, Visit:

<http://www.az-apco-nena.org>

West Virginia Memorial Training Conference



2016 West Virginia APCO

Linda G. Johnson Memorial Training Conference

September 12-16

Canaan Valley Resort and Conference Center

Attendee Registration and Vendor Packets will be released shortly.

For Additional Information on this Event, Visit:

www.wvapco.org

Colorado NENA / APCO State Conference



Colorado NENA/APCO State Conference

October 5th through the 7th, 2016
at the
Westminster Marriott Hotel.
7000 Church Ranch Boulevard
Westminster, CO 80021

Registration and Additional Information and updates can be obtained at:

<https://www.conenaapco.org/State-Conference.html>

2016 APCO Atlantic Chapter Conference



**NYS 9-1-1 Coordinators & APCO-
Atlantic Chapter
Joint Training Conference**
October 9-12, 2016
Albany Marriott, Albany NY



Call for Papers is Now Open!

http://apco-atlantic.org/conference_forms/Call_for_Papers.pdf

Special APCO Pre-Conference Training Class

“Bullying and Negativity in the Communications Center”

October 9th, 2016 8:00 – 5:00. Special Rate of \$99

For additional information or to Register go to:

<http://apco-atlantic.org/Conference>

IOWA CHAPTER OF APCO FALL CONFERENCE 2016

October 26th, 2016 8:00 AM—4:00 PM

Ramada Tropics Resort 5000 Merle Hay Road Des Moines IA 50322 515-278-0271



**Showalter
& COMPANY**
Strengthening Public Safety Through
MOTIVATION AND INSPIRATION

Changing History—The 9-1-1 Way

Those of us in public safety never really understand our true impact on someone's future. 9-1-1 Professionals touch many lives and have the ability to actually change history. This session will reveal the real power of public safety and its tremendous impact on the community we serve.

We understand it's easy to dismiss or trivialize our role, but once you understand the actual power of your position, you'll never look at it the same. Just as George Bailey discovered his true impact on many lives in the Christmas classic "It's A Wonderful Life", you'll discover your own incredible impact in your own community.

Showalter & Company appreciates and honors the commitment and dedication of those in public safety as we strive to provide motivation and inspiration to the real life savers.

The APCO day is October 26th, 2016 with check in from 7:00—8:00 AM. Training will begin at 8:00 AM and conclude at 4:00 PM. Breakfast, lunch and breaks are included in the registration fee. The NENA Conference is being held on October 25th and there is a separate registration.

Reservations can be made at the Ramada Tropics Resort by calling 515-278-0271 and mentioning APCO/NENA to receive the conference \$55 rate. The hotel cut off date for the discount is 09/23/16 so make your reservations soon.

The cost for registration is \$85 for members and \$100 for non-members. APCO's deadline for conference registrations is October 2nd, 2016.

The Joanne Perkins scholarship is also available and will pay to send three deserving APCO members to the Fall Conference training event. Apply today. (The scholarship will pay for the registration fee and one night's lodging).

IOWA CHAPTER OF APCO

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**IOWA
APCO**

Leaders in Public Safety Communications

2016 APCO Iowa Conference



2016 APCO Michigan Conference



SAVE THE DATE !

Michigan Annual Fall Conference

September 21-23, 2016 Tustin, MI

Come and experience the beauty of a northern Michigan fall...
We invite you to join us at our unique conference site- the Kettunen 4-H Center

Visit us at our website at: miapco.org

Mid-Eastern APCO Fall Conference



Mid-Eastern Chapter Training Conference and Telecommunicator Awards

Thursday and Friday, October 20 – 21, 2016

Kent Island Volunteer Fire Department

Chester, Maryland

For more information on this event please visit:

<http://www.mideasternapco.com/>

Nebraska APCO/NENA Conference



The Nebraska APCO/NENA Conference will be held October 24-26, 2016
at the Cornhusker Marriott in Lincoln, NE

For more information on this event please visit:

www.neapconena.org

32nd Annual IPSTA Conference



**32ND ANNUAL CONFERENCE
OF THE
ILLINOIS PUBLIC SAFETY
TELECOMMUNICATIONS ASSOCIATION**

**NOVEMBER 6-9, 2016
AT THE CROWNE PLAZA HOTEL
SPRINGFIELD, IL**

Hotel Reservations and registration
will be available online beginning July 18th at
www.911conference.org
Sponsored by INENA and ILAPCO

No brochure will be mailed
Complete Registration information is available on-line

Tuesday Night Banquet Theme
CARNIVAL

The image features a Ferris wheel and a roller coaster in the background. In the foreground, there is a circular logo for IPSTA (Illinois Public Safety Telecommunications Association) with the text 'ILAPCO • INENA' and '9-1-1'. The text is overlaid on a semi-transparent white box.

2017 Pennsylvania APCO Conference



2017 Pennsylvania APCO Conference – Lancaster, Pennsylvania

The Pennsylvania Chapter of APCO International is proud to announce their 2017 PA APCO Conference! The conference will be held April 2- 5, 2017, at the Best Western Premier Eden Resort in Lancaster, Pennsylvania.

Vendor Booths and Conference Sponsorships are available!

Visit www.paapco.org for additional info!

2017 APCO Western Regional Chapter Conference



April 10-13, 2017
Ontario - California

Call for Papers is Now Open!!

Inviting APCO members, business professionals, industry associates, and educators to submit a written proposal for development of an educational program, workshop, or panel discussion for the 2017 APCO WRC Conference.

Deadline for Submissions – September 30, 2016

http://www.cpra.org/doc/2017WRC/CallForPapers_2017WRC.docx

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents for Public Safety Communications #43170	September 9, 2016 8:00 am – 5:00 pm	Mentor Public Safety Forces Communications Center Mentor Fire Station 5, lower level 8467 Civic Center Blvd. Mentor, OH 44060	Nina Lombardo-Mylott lombardo@cityofmentor.com (440) 974-5789
Bullying and Negativity in the Communications Center #43994	September 7, 2016 8:00 am – 5:00 pm	Westerville Division of Police 29 South State St. Westerville, OH 43081	Alan Fish asf1953@gmail.com (614) 901-6790
Communications Center Supervisor, 4 th Edition #43140	September 13-15, 2016 8:00 am – 5:00 pm	Saratoga County Sheriff's Office Saratoga County EOC 25 West High St. Ballston Spa, NY 12020	Steven Gordon sgordon@saratogacountyny.gov (518) 885-2496

Crisis Communications for Telecommunicators #43005, #43006	August 25 - 26, 2016 8:00 am – 5:00 pm	St. George Police Communications 265 North 200 East.St. George, UT 84770	Heather Hallman heather.hallman@sgcity.org (435) 627-4300
Crisis Communications for Telecommunicators #43825	September 20, 2016 8:00 am – 5:00 pm	APCO Institute Large Conference Room 351 N. Williamson Blvd. Daytona Beach, FL 32114	Shannon Tucker tuckers@apointl.org (386) 944-2485
Customer Service in Today's Public Safety Communications Center #43381	October 13, 2016 8:00 am – 5:00 pm	Natick Police Department Frederick C. Conley Training Center 20 East Central Street Natick, MA 01760	Charles Goodwin goodwin@natickpolice.com (508) 647-9519
Communications Training Officer, 5 th Edition #43369	August 24 - 26, 2016 8:00 am – 5:00 pm	Calvert County 911 Calvert Advanced Life Support 55 Security Blvd. Prince Frederick, MD 20678	Stacy Clas classl@co.cal.md.us (410) 535-3491
Disaster Operations and the Communications Center #43824	September 19, 2016 8:00 am – 5:00 pm	APCO Institute Large Conference Room 351 N. Williamson Blvd. Daytona Beach, FL 32114	Shannon Tucker tuckers@apointl.org (386) 944-2485
Fire Service Communications 2 nd Edition #44053	September 26-29,2016 8:00 am – 5:00 pm	Middlebury Regional Emergency & Medical Services, Inc. 55 Collins Drive Middlebury, VT 05753	Teena Betourney tbetourney@middlebury911.org (802) 388-3286
APCO Instructor Training PST-I #43241 CTO-I #43242 EMD-I #43243 FSC-I #43244 LEC-I #43245	September 19–23,2016 8:00 am – 5:00 pm	Wayne County 911 Emergency Management Operations Room 7376 Route 31 Lyons, NY 14489	Greg DeWolf gdeWolf@co.wayne.ny.us (315) 946-5711
Public Safety Telecommunicator 1 7th Ed. #44052	September 19–23,2016 8:00 am – 5:00 pm	Middlebury Regional Emergency & Medical Services, Inc. 55 Collins Drive Middlebury, VT 05753	Teena Betourney tbetourney@middlebury911.org (802) 388-3286
Public Safety Telecommunicator 1 7th Ed. #43826	September 26–30,2016 8:00 am – 5:00 pm	APCO Institute Large Conference Room 351 N. Williamson Blvd. Daytona Beach, FL 32114	Shannon Tucker Tuckers@apointl.org (386) 944-2485
Call processing incidents involving Veterans with PTSD #43062	November 7,2016 8:00 am – 5:00 pm	Natick Police Department Frederick C. Conley Training Center 20 East Central Street Natick, MA 01760	Charles Goodwin goodwin@natickpolice.com (508) 647-9519



Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
Jones, Jonathan L.	Chair	Jonathan.Jones@athensclarkecounty.com
LaMonica, Brian E. RPL	Vice Chair	blamonica@svpd.com
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Yeager, Jacquelyn RPL	Florida, Alabama	Jacquelyn.Yeager@stpete.org

From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee