

APCO

MEMBER CHAPTER SERVICES Committee

Member Chapter Services Monthly Poll

This month's poll is about
NATIONAL PUBLIC SAFETY TELECOMMUNICATOR WEEK.
Because of the topic this month, we are requesting a member from each PSAP to PLEASE participate in answering the poll questions. It will only take a few minutes and the results will be shown in next month's newsletter.

<https://www.surveymonkey.com/r/TelecomWeek>

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Membership Information

Member Type	1/1/2021	1/1/2022
Associate Members	1,481	1,464
Full Members	2,483	2,713
Full Group Members	6,423	6,484
Online Group Members	13,956	15,343
Commercial Members	294	307
Commercial Group Members	42	34
Total Number of Members	24,679	26,345
Total Number of Group Agencies	955	1,088
Commercial Groups	30	25



APCO Membership Renewal

The annual drop occurred on January 1st making the total number lower than previous months. Still 8% above last year!

If you haven't paid your membership dues recently, they expired on Dec 31st. Log into myapcointl.org, and click on My Invoices to print or pay your invoice.

Utah Chapter Highlights

Although it was challenging for many other reasons, 2021 was a great year for Utah APCO chapter membership, with our numbers exceeding 400 for the first time and now up to about 450. Part of that is no doubt attributed to Utah's growth rate, which is the fastest in the nation. Group membership is very popular and is the source of the majority of those members (about 350). Although our state is large in physical size, about 80% of the population lives along a 150-mile stretch called the Wasatch Front, at the base of a beautiful mountain range by that name. Utah is all about the outdoors, whether it be skiing at our world-famous mountain resorts or hiking one of our 5 National Parks. For public-safety dispatchers, that means lots of opportunities to help residents and visitors that find themselves in difficult situations, from avalanches to being lost or injured in the vast wilderness of the state. Freak snowstorms and flash flooding, excessive heat and cold, and even a recent earthquake make for never a dull moment.

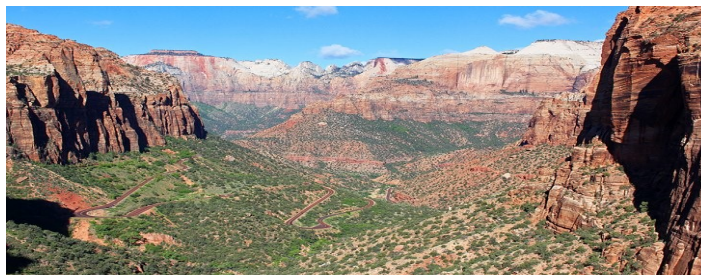
Our chapter is a little over 40 years old, and over those years, we've had three chapter members represent APCO International as President – both an honor and an accomplishment for a chapter as small as ours.

We host about four to six trainings during the year – a 2-day spring training in April, a supervisor seminar during the summer, one or two "Medicalpaloozas" focusing on EMD during the summer, a 3-day fall conference in October, and a membership drive in December. The past two years have definitely modified that schedule significantly, with many trainings being moved online, postponed, or canceled. In fact, we were barely 3 weeks away from hosting the Western Regional Conference in Ogden, Utah, when things started shutting down in March of 2020. But we're back – the Western Regional has been rescheduled for **April 17-20, 2023**, so keep your eyes out for information later this year. Come join us in Ogden!

We present awards annually, normally at the Fall Conference. In the "of the year" categories, we award a Dispatcher, Supervisor, Trainer, Administrator, Technician, and Incident (we award up to three incidents and break them down by small, medium, and large agencies). We also have Unit Citations and Distinguished Service Awards, including a Hall of Fame to recognize those in the state who have made significant lifetime contributions to public-safety communications.

Our board has a President, Vice President, Past President, Secretary, Treasurer, Executive Council Representative, two Two-Year members, two One-Year members, and a CCAM. One strength our chapter has is that there are always quality candidates running for these positions. We have a great team that works well together.

Utah also benefits from some great statewide technologies that help our 911 call-takers and dispatchers. Since the 2002 Olympics, Utah has had a radio agency that has provided an interoperable 800 MHz radio system. That system has grown over the years to cover almost the entire state, providing seamless radio communications between dispatchers and responders from border to border. Utah is also presently deploying a statewide ESInet and 9-1-1 call handling solution, covering 30 PSAPs and about 260 positions across the state.



Iowa Chapter Highlights

The Iowa Chapter of APCO was formed on November 29, 1944, at the Kirkwood Hotel in Des Moines. The official report says that 40 police officers and communications officials were present, and the attendance was probably somewhat off due to inclement weather and icy roads in the northern part of the state. This is nothing new to a lot of Chapters and continues today, but we are lucky enough to have been thrown into a virtual reality! Iowa is in the Midwest and is 55,857.1 square miles with a population of 3,190,369. Des Moines is our state's capital, and we do have a lot of rural area and industry.

Iowa hosts two annual training conferences in the Spring and Fall. The annual awards are held in the Spring and consist of Telecommunicator of the Year, Team Telecommunicator of the Year, and a Milestone award for APCO members with 20-plus years of service or more in 5-year increments. We also offer scholarships to attend conferences in honor of members Joanne Perkins and Jan Visser.

Iowa has an executive board that consists of President, Vice President, Secretary, Treasurer, two Members at Large and the immediate Past President. We are very proud of our legislative outreach, and we work with our lobbyist and to have a presence at the Capitol. We have recently had Telecommunicators defined as First Responders in Iowa Code. We have also recently mastered the "virtual conference" thanks to the pandemic and have a larger social media presence in the state.

We are very proud of all the telecommunicators in Iowa, who are some of the most neighborly around. They are always stepping up to help their neighbors in the State in the event of tornadoes, a Derecho, a line of duty death, or staffing issue. It is not uncommon to see telecommunicators covering shifts in another PSAP so that they can recover or attend a funeral for a cherished member of the public safety family. We hope to continue to grow our member numbers and continue to support them through legislation and excellent training. We have had some of the best speakers in the nation come to Iowa!

Silent Key

Charles (Chuck) English
North Carolina Chapter

We have learned that Charles (Chuck) English passed away. He served as APCO President 1984-1985 and was a Life member committed to public safety.

For more information, his Silent Key can be found here:

<https://psc.apcointl.org/2021/12/29/silent-key-charles-f-english/>

Johnny L. Platt, Jr, RPL, CPE
Kansas Chapter

We have learned that Johnny L. Platt passed away on January 11, 2022. He had a dedicated and decorated career in public safety.

For more information, his Silent Key can be found here:

<https://psc.apcointl.org/2022/01/24/silent-key-johnny-lee-platt-jr/>

News from the Atlantic Chapter

Atlantic APCO Remembers Fallen Members at Annual Conference

On October 26, 2021, the Atlantic Chapter of the Association of Public-Safety Communications Officials (Atlantic APCO) paid special tribute to honor and remember Longtime Members who have passed away in the last two years at its annual conference.

Atlantic APCO is one of the oldest chapters of APCO International. It comprises eight states in the Northeastern United States: Maine, New Hampshire, Vermont, New York, Massachusetts, Rhode Island, Connecticut, and New Jersey. It is also one of the largest chapters with approximately 3,200 members.

This year, Atlantic APCO hosted its annual conference at the Stoweflake Mountain Spa and Resort, located in Stowe, Vermont. The resort is in a shallow valley surrounded by large, rolling hills on all sides in the near distance. Those rolling hills covered with trees, displaying their vibrant Fall colors, looked like an artist’s masterpiece. Although cold and rainy during much of the conference, the atmosphere was warm and cozy as members gathered together, many of whom had not seen one another in two years.

The last time the organization hosted an in-person event for its members was their conference in the Fall of 2019. Last year’s 2020 conference was cancelled due to the COVID-19 pandemic. Atlantic APCO leaders decided earlier this Spring to move forward with planning this year’s event, while keeping the health and safety of attendees as top priority. The organization hosted a special awards dinner on the night before the last day of the conference to recognize outstanding achievements by its members. Attendees filed into a ballroom where large round tables were set for dining.

As people entered the back of the room, they passed a very special table. This table was unlike all the others. There was a single place setting and next to it on one side was a law enforcement hat and on the other side a fire rescue hat. Between those first-responder hats was a black computer keyboard. There was a yellow ribbon around a vase that held a red rose. A black dispatcher’s headset leaned against a tall candle that stood at the center of the table, its flame flickering light on the pictures of three Longtime Members of Atlantic APCO that stood on easels around the table. Mr. Bradford Smith, Mr. Richard Boettcher, and Mr. Blake Haskell all passed on in the last two years and Atlantic APCO honored their lives of dedicated service with a moment of silence.,

and the following words:



“The table you saw as you entered the dining hall this evening is to honor those who are no longer with us. The keyboard and headset represent the tools of our profession, the hats for those we serve. The tablecloth is white to show the purity of motives when answering the call. The single red rose reminds us of the life lost. The yellow ribbon symbolizes our concern for their friends and loved ones. The candle represents the light of hope. The inverted glass and plate – to symbolize their inability to attend this evening’s gathering. The empty chair – to remind us of our missing comrades. Please take a moment

News from the Atlantic Chapter (continued)

to remember those who are no longer here. “

Those moving words were read by Cecily McNair, a Founding Member of the New Hampshire Emergency Dispatchers Association (NHEDA) and Longtime APCO Member. According to McNair, NHEDA has been doing a similar tribute at its annual events for members in its state who have passed.

McNair adapted the words above from the “Missing Man Table”, a ceremonial observance with military roots intended to honor fallen members of the United States Armed Forces. Law enforcement and fire services hold similar observances for fallen peace officers and firefighters. It seems appropriate the same should be done for 9-1-1 professionals, especially now that several states have created legislation that re-classifies public-safety emergency call-takers and dispatchers as first-responders.

At a time when the world is starting to understand the critical role of 9-1-1 professionals, we must never forget those who came before us who paved the way. Atlantic APCO did just that by honoring three of its Longtime Members who had extraordinary lives of service. Although those members have passed on, their legacies live on as new leaders emerge in Atlantic APCO to carry on the work and continue paving the path for the next generation of 9-1-1 professionals.

Ryan Dedmon, MA, is a retired police dispatcher from Southern California. He is a California POST certified Academy Instructor and a CIT International certified CIT Coordinator. Ryan currently serves as the Outreach Director for the 911 Training Institute where he blends his education and experience behind the console to help dispatchers recover and grow from post-traumatic stress. Email: ryan@911training.net.

Teammates In Action

On October 24, 2021, Iron and Madison Counties activated tornado sirens approximately 30 minutes before a tornado touched down. The Missouri State Highway Patrol Troop E Communications Team began coordinating officer response to the area and made required notifications to staff members.

Around 9 p.m., the voice of Troop E Marine Corporal Richard Walker came over the radio saying he and his family had taken shelter in their basement and reported water was coming into the basement, severe storms were overhead, and they had a propane leak. As first responders made every effort to reach Corporal Walker and his family, the corporal again called by radio saying his house was destroyed but he and his family were safe. Other calls flooded into Troop E and the Madison County Sheriff's Office reporting damage to power lines, structures, and roadways.

Operators Justin Davis, Krysten Keeney, Doug Hager, and Betty Rodgers acted as a team handling a large amount of phone and radio traffic while keeping staff notified and coordinating patrol officer response. They embraced the Core Values of the Missouri State Highway Patrol through their professionalism, resourcefulness, commitment, character, and compassion. For their tremendous ability to process information and provide exceptional customer service with professionalism and commitment during a time of uncertain safety to the people they know, love, and serve, we are proud to recognize them as APCO Teammates in Action.

Senior Member Highlight



Lawrence J. Lafferty
Atlantic Chapter

- Born and raised in Connecticut. While growing up I played little league baseball from minors through Babe Ruth, participated in both Cub Scout & Boy Scout programs, achieving the rank of Eagle. Delivered newspapers, helped bail & stack hay on a neighborhood farm, and took swimming lessons, ultimately becoming a lifeguard. Childhood work experience began in the kitchen and dining hall at Camp Mattatuck Boy Scout Camp for the summer, then Friendly's Ice Cream as a server and dishwasher, a clerk and stock boy at First National Grocery store, firefighter on the Watertown Volunteer Fire Department, an attendant for Campion Ambulance and finally a constable/lifeguard for the Town of Watertown Park and Recreation Department for the summer.
- Graduated from Warren F. Kaynor Technical High School as an electrician apprentice in June 1971. Graduated from Waterbury State Technical College with an Electrical Engineering Associate Degree with applied science in June 1974.
- In October 1974, enlisted in the United States Navy where I gained a wealth of knowledge in both meeting and developing relationships with people from all walks of life here in the United States and overseas, as well as a fabulous adventure, learning an array of customs from around the world and being a true goodwill ambassador. Overall, I served aboard five ships; three stateside (Virginia, Hawaii and Washington) and two overseas in Japan and Italy. Also two shore duty assignments: one in Japan at a naval air facility in both the Air Department and Customs, and one in San Diego, CA. at a Service School Command and Officer-in-Charge for a Funeral Detail. I retired after 24 years of service in October 1998.
- In 1999, I worked as a technician for the Belfair Water District in Washington, monitoring and servicing both commercial and residential water meters, daily preventive and corrective maintenance on an array of equipment ensuring safe water for over 200 customers.
- ◇ In February 2000 I began my public safety communications career, to present I've been serving the Town of Watertown, CT as a Telecommunicator/Dispatcher. In 2003

Senior Member Highlight (continued)

I joined the Association of Public Safety Communication Officials (APCO). In the Atlantic Chapter, I served as Member Chair, as well as on the Awards Committee, Volunteer Chair for two and Signage Chair for three Atlantic Chapter of APCO Annual Fall conferences and expedition committees. In APCO International I served on the Awards, Member Chapter Services, and Professional Development Events Committees. As well as, Member Task Force. Since 2015 I have been an active volunteer for the APCO 2015, 2016, 2018 and 2021 Conferences. I was also recently selected to serve as Logistics Chair for the APCO 2022 in Anaheim, CA.

- I'm single and the oldest of seven siblings.
- 2017 I received Senior Member status.
- In 2020 I was certified as an APCO Registered Public Safety Leader (RPL)

APCO has helped me:

- o become a better ambassador for the public safety community.
- o be knowledgeable of the many facets of the APCO International organization.
- o appreciate the workings that go on the frontline as well as behind the scene by all the public safety personnel and commercial counterparts.
- o learn the differences as well as similarities between the United States and other countries, as I've had the opportunity participating as an ambassador in two People to People International programs, meeting our counterparts in both Russia in 2005 and China in 2010.
- o gain new acquaintances and learn about their operations.
- o see the abundance and variance of training available.

Advice for new APCO members

- o get involved as this is a professional organization associated with your job.
- o take full advantage of all that's offered (training, conferences etc.).

I don't have a favorite committee per se, however here are some highlights of the committees I've served on:

- o Awards Committee
 - § Review nominations of many amazing personnel and their devotions.
 - § Learn of the variance in agency descriptions and job descriptions.

Senior Member Highlight (continued)

- § Providing input in selecting an individual for recognition.
- Member Chapter Services Committee (MCSC)
 - § Acting as a liaison with one or more chapters.
 - § Assisting representatives with membership issues.
 - § Annual updating of Chapter Officers Training Manual.
- ◇ Professional Development and Events Committee (PDEC)
 - § Learn about the categories to choose and topics for upcoming conference.
 - § Being workgroup chair of a sub-committee; assisting a group of fellow public safety personnel scoring and recommending topics for upcoming conference
- My favorite quote – “Why can’t everyone just get along”
- My hobbies are volunteering :
 - enhancing public support with an array of department functions (breakfast for Special Olympic Athletes and luncheon for Senior Citizens)
 - assisting local foreign nationals as I know how it is being so far away from home.
- A random fact about me – I am serious but witty.
- Three career lessons I’ve learned thus far:
 - There is a vast amount of instructional resources for all personnel in the public safety community.
 - Superb personnel both from the local chapter as well as APCO International at the ready and willing to assist; provide constructive criticism and advice in enabling one to take the right path towards both personal betterment and advancement.
 - Admirable comrade amongst APCO International, Chapters and Global Alliance membership

Health & Wellness Committee

The trauma experienced as a public safety dispatcher can have significant and profound effects on our body. Often we can find relief in holistic healing methods such as Trauma Informed Yoga. If you have never taken a yoga class, not to worry! Trauma Informed Yoga is considered a gentle and restorative yoga. Its approach is based on a set of principles that supports a sense of safety, support, and inclusivity for all everyone. The aim is to minimize stimulation and maintain a calm environment. You will often also see a lack of hands-on adjustments, this helps by reconnecting you with your body while moving through poses.

The core components of yoga classes are:

Poses - Yoga poses are a series of movements designed to increase strength and flexibility.

Breathing - Yoga teaches that controlling your breathing can help you control your body and quiet your mind.

Meditation or relaxation - Meditation may help you learn to be more mindful and aware of the present moment without judgment.

Trauma Informed Yoga benefits overall wellbeing and health by improving responses to stress, trauma, and anxiety. Through yoga, you develop techniques that enhance your ability to listen to your body.

Some of the positive effects on the body include:

- * reduces stress
- * reduces cortisol levels
- * increases focus
- * lower heart rate
- * improves circulation
- * increases strength and flexibility
- * more restful sleep
- * lower blood pressure
- * boosts immune system functionality
- * better bone health
- * reduces anxiety and muscle tension
- * quiets the mind from racing thoughts

Submitted by: Melissa Lounsbury, Health & Wellness Committee

ProCHRT Committee

The ProCHRT Committee's Chapter Resources Work Group needs your input.

The Chapter Resources Work Group has been tasked with reaching out to each APCO Chapter to facilitate discussion on topics facing the Chapters and our national association. Most Chapter legislative initiatives are handled at the state level but, there are some issues that can be addressed on the national level as well to support those initiatives. We want to know what challenges Chapters are facing. We want to know what topics Chapters have had success with. Sharing these success stories may help other Chapters find success with their own initiatives.

By the time you are reading this; members of the Chapter Resources Work Group will have taken the time to reach out to each Chapter to introduce ourselves as a contact. We will be soliciting input from Chapters on topics to discuss at our national conference call in the spring (tentatively planned for May 2022). Please reach out to your Chapter ProCHRT association and/or your Executive board to let them know what topics should be discussed at the national level and share your successes. We look forward to helping our members grow with their chapters.

APCO Announcements



Did you miss out on the virtual [APCO Emerging Technology Forum](#)? Here's your chance to still receive vital education. We are offering all sessions on-demand so you can receive the most up-to-date industry content from 29 expert speakers and earn 12 CEU credits at the same time.

[LEARN MORE](#)

New Topics Added to APCO Illuminations

Additional topics for 2022 have been added for all three tracks of APCO Illuminations—EMD, CTO and the general track. An annual subscription can earn up to 12 CDEs.

[LEARN MORE](#)

Cybersecurity Training for ECCs

Cybersecurity Fundamentals for the ECC is a one-day course in the APCO Virtual Classroom. Training will include the anatomy of a cyberattack, signs of an ongoing cyberattack and mitigation techniques. Worth 8 CDEs. Register now for an upcoming 2022 class: [February 9](#).

4.9 GHz Licensing Freeze

The FCC has partially lifted the freeze on 4.9 GHz licensing. Applicants that already have a geographical license or fixed P2P licenses can now add additional sites as long as they remain within their geographical area. Frequency coordination is not required for licensing P2P sites in 4.9 GHz but applicants are expected to research the frequencies they assign to their fixed sites. APCO can create and process applications for any entity that does not want to file on the FCC's ULS, a minimal processing fee will apply.

The eligibility requirements are:

- Applications filed by incumbent 4.9 GHz licensees to modify existing licenses in the 4.9 GHz band, whether for permanent fixed sites or geographic areas.
- Applications filed by incumbent 4.9 GHz licensees for new permanent fixed site operations located within their licensed service areas.

[LEARN MORE](#)

Cyber Security Committee

Cyber risk is all around us, in both our professional and private lives. This is the first of a regular series which aim to provide our members with some high-level insight into some of the risks that affect us at home and at work. Hopefully, you will find the information not just mildly interesting, but more importantly, we hope we arm each of you with one of the most valuable tools to prevent a cyber incident, information.

In our PSAPs we probably feel safe from all the evil that lurks out in cyberspace by all the firewalls, routers, appliances, and gadgets that are supposed to protect us from cyberattack. Working remotely has been the norm for many years for administrative functions and as such the security protections we have in place were designed to support these systems and applications. In some organizations, COVID-19 has resulted the need to expand the remote working environment to operational functions including call taking and dispatch. This shift in paradigm has resulted in the need to provide remote access to mission-critical systems including CAD and radio. In many organizations these systems reside on highly secure internal networks that were never intended to be accessed from outside of the physical PSAP. As we expose our mission critical systems to external networks including our home networks, protecting our networks may require, a change to the way we design our network protection systems.

This article from [The Hacker News](#) predicts some of the challenges and potential threats of this changing paradigm where network security and data loss protections are not just for end-points within our physically controlled spaces but need to take into consideration anywhere our network reaches to.

Submitted by: Donald Denning

Historical Committee



Commercial Corner

Telecommunications Conference was held October 24th – 27th in Kalamazoo at the Radisson Plaza Hotel. Sunday started off with keynotes Doug Showalter and Joe McCarville, followed by a welcome reception casino night that was a huge success!

Monday brought keynote Jim Marshall. Ricardo Martinez, CEO of Within the Trenches Media also was a keynote and led his nationally recognized “Imagine Listening” session. Following Ricardo was the Young Hero Luncheon. The afternoon had three different breakout session tracks going on simultaneously. The evening opened the vendor show with over 30 Industry Partners participating and Travis Mills was there for a book signing and pictures!

Tuesday was a full day, starting out with keynote Travis Mills’ amazing story and inspirational message. Several dignitaries from National APCO and NENA spoke. And we wrapped up with April Heinze’s message of Leading 9-1-1 into the Future. It was on to the vendor hall through lunch for more relationship building and prizes. The afternoon was once again full of opportunity to learn with three simultaneous educational tracks.

Wednesday continued with three simultaneous educational tracks and wrapped up with the closing keynote by Sam Glenn. His combination of humor, motivational speaking and artistry was the perfect end to a perfect conference. Well over 200 attendees walked away refreshed and ready for another year!

I’ve worked with the Public Safety industry for almost 25 years. It gets in your blood and there isn’t anyone else I’d rather work with. We are family!

Wishing all of you a very joyful, productive, and safe year. #2022TheYearofRenew!

***Submitted by: Larry Stidham, Vice President, Sales & Marketing
INdigital***



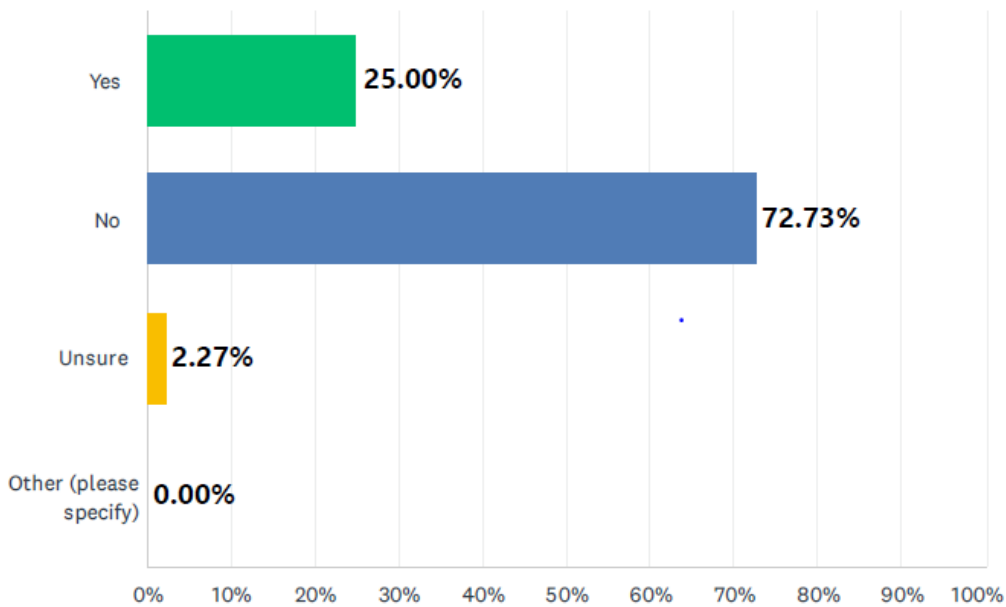
MCSC Monthly Survey Results

NOTE: The survey described here asked about state-level classifications, which are separate from the federal classification of Public Safety Telecommunicators in the Standard Occupational Classification. APCO is advocating for passage of the 9-1-1 SAVES Act, which would change only the federal classification.

In December’s Member & Chapter Services Committee survey, we focused on reclassification. We received 44 responses from 21 Chapters. The Chapters that responded were:

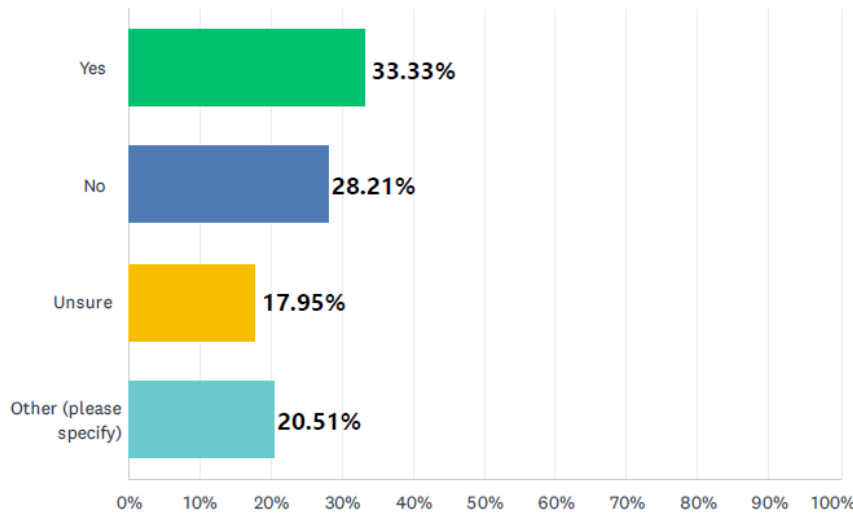
- | | |
|---------------------|----------------|
| Arizona | Nebraska |
| Atlantic | Nevada |
| Northern California | New Mexico |
| Colorado | North Carolina |
| Florida | Oregon |
| Georgia | South Dakota |
| Illinois | Tennessee |
| Indiana | Utah |
| Kansas | Washington |
| Michigan | West Virginia |
| Missouri | |

We asked you, “Does your state currently classify Public Safety Telecommunicators as first responders?” All respondents answered.



MCSC Monthly Survey Results (continued)

In question #2, we asked, “If the answer to Question #1 was no, is there legislation in progress to make this change in reclassification?” We received 39 responses.



Question #3 asked, “What has been the biggest struggle to get Public Safety Telecommunicators reclassified?” We received 41* answers, including:

- Lack of legislative support on a bill (12 responses)
- Coordination of efforts. (9 responses)
- Lack of understanding of the nature of the work / role of telecommunicators. (8 responses)
- Lack of support from Law Enforcement, Firefighters, and their Associations/Unions (5 responses)
- Disparity of job titles, definitions, and classifications (3 responses)
- Bill dying in committee (2 responses)
- Although we have been reclassified, there was no change in benefits (1 response)
- Federal classification (1 response)
- General Education (1 response)
- Impact on the morale of Public Safety Telecommunicators (1 response)
- Number of telecommunicators in the state is lower than other public safety entities. (1 response)
- Precedence. (1 response)
- Resources, including funding and manpower. (1 response)
- Stigma of being classified as clerical/secretarial. (1 response)
- Understanding of the financial impact on both the telecommunicators & entities (1 response)
- Unsure (1 response)

*Some responses fell into multiple categories

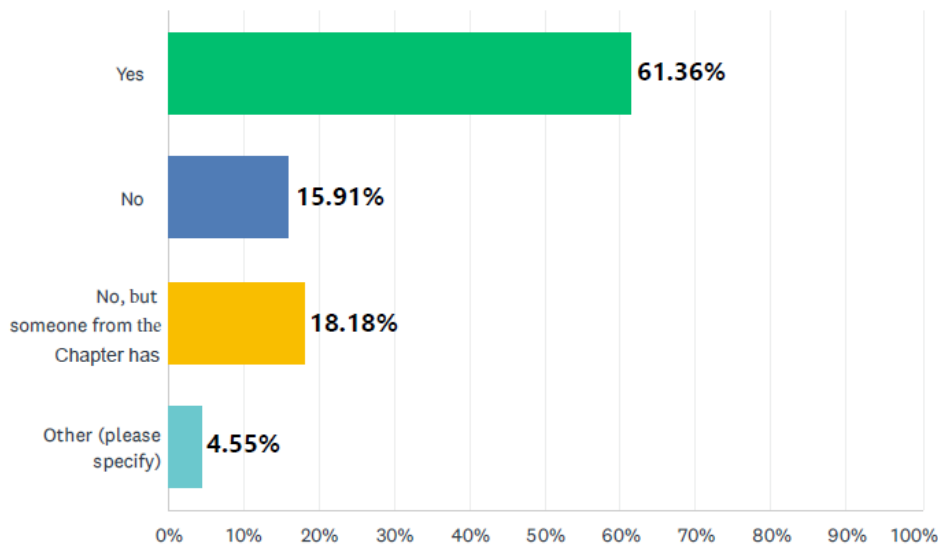
MCSC Monthly Survey Results *(continued)*

In question #4 we asked, “Do Public Safety Telecommunicators have any new benefits due to being reclassified as first responders?” 39* answered, summarized as:

- No (12 responses)
- N/A (not yet reclassified) (10 responses)
- Retirement benefits (8 responses)
- Other Issues, including PTSD/mental health benefits, on-the-job support, etc. (5 responses)
- Insurance, including health and workman’s compensation (3 responses)
- Unsure (2 responses)
- Ability to drive on closed roads legally in inclement weather (1 response)
- Line of Duty Death protection (1 response)
- Recognition (1 response)

*Some responses fell into multiple categories

Question #5 asked, “Have you personally engaged with your local legislators to help support this initiative?” All respondents answered.



Thank you to those who responded to this survey. We appreciate your time and the detail you provided, as this will help the Member & Chapter Services Committee to better assist you and your Chapters.



Upcoming Conferences



MPSCC SPRING 2022
9-1-1 Conference
March 13th - 16th 2022
Chateau on the Lake
Branson, MO
Learn, Laugh, Relax

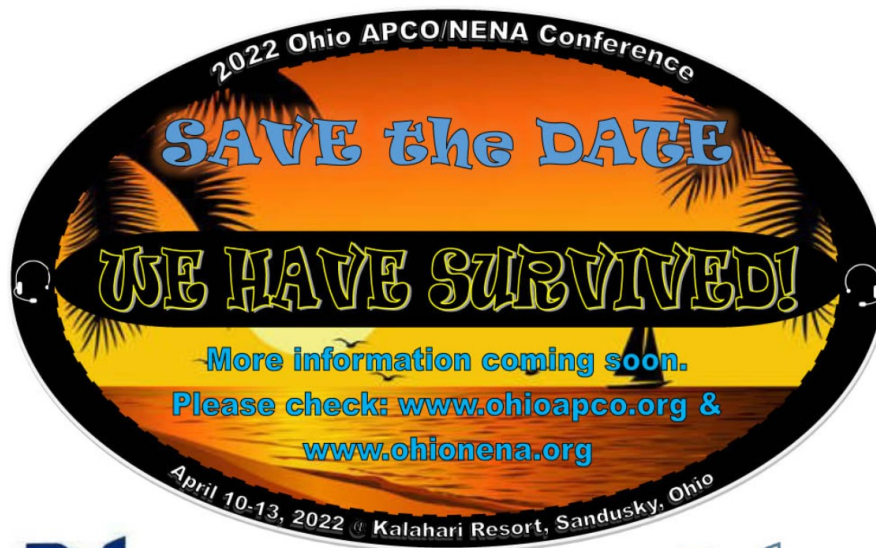


Save the Dates!

**2022 NC PUBLIC-SAFETY
COMMUNICATIONS CONFERENCE**
WILMINGTON, NORTH CAROLINA

MAY 1-5, 2022
WWW.NC911CONFERENCE.COM

Upcoming Conferences (continued)



Save The Date!

2022 Georgia Emergency Communications Conference

February 28 – March 3, 2022

The Classic Center – Athens, Georgia

www.ga911.com

Call for Papers and Registration Now Open!

The Georgia Emergency Communications Conference (GECC) is a joint effort of the Georgia Chapters of APCO and NENA. We are proud to have joined together to bring the resources of the two largest and most powerful organizations dedicated to the improvement and advancement of Public-Safety Communications in the world to the people of Georgia.

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