

MINUTES OF APCO CHAPTER MEETING MARCH 22, 2007

Meeting called to order at 1016 a.m. by President, Pete LeFavour

Group was welcomed to the Doubletree Suites in Bay City by host, Kathy Hamme, Bay County 9-1-1 director. There will be an interoperability presentation following the meeting presented by Analysts International. Tom Hickner, Bay County executive, was introduced, and he also welcomed the group and spoke briefly about ongoing issues in telecommunications such as recruitment, retention, advances and training.

Pete LeFavour led the Pledge of Allegiance.

Agenda presented for approval by President, Pete LeFavour. Motion to accept made by John Bawol and supported by Kevin Walk. Motion passed.

Introduction of those present at the meeting led by Sgt-At-Arms, Dreama Arnett.

New member report from Dreama Arnett advised there are 9 new members and she read their names. Current state total is 418 members.

Minutes for the meeting of January 25, 2007 have been posted on the chapter website by Secretary, Kim Ostin. A motion to approve the minutes made by Kevin Walk, supported by Keith Bradshaw. Motion passed.

Treasurer's report given by Treasurer, Carrie Perialas. Current total assets are \$104,815.28. Lloyd Fayling advised that Ameriprise is currently involved in a lawsuit and asked Carrie if the company had advised her of this. She stated she had not but had just received a packet from Karen Chadwick that might deal with this issue. Lloyd advised that they had steered people to their own funds and had involved 2,000,400 customers. She will be looking into this. A motion to approve the report was made by Lloyd Fayling, seconded by Pam Matelski. Motion approved.

PRESIDENT'S REPORT

President LeFavour stated that he was pleased to see those present. At this time he turned the meeting over to Harriet Miller-Brown for her report due to the fact that she had to leave for another engagement.

TRAINING

Chris Schultz advised there will be training meeting on mentoring and leadership during the APCO meeting July 26-27, 2007 at Houghton Lake.

ENGINEERING/TECHNICAL

No report at this time.

FREQUENCY COORDINATION/700 MHZ

Keith Bradshaw reported that the last letter of concurrence from Indiana is expected this month following a delay in its receipt.

There is a frequency advisory meeting scheduled for April 24, 2007

ACTIVITIES/MEMBERSHIP

Kevin Walk advised activities and planning are continuing.

COMMERCIAL

Jeff Vezina had no report.

Lloyd asked about the current thoughts regarding vendor presentations at chapter meetings and Jeff Vezina stated that he felt that they were to be more general in nature and not a sales pitch. Pete advised that he had put together today's presentation and asked the membership what they felt. He further advised that staying for the presentation is voluntary and done following the meeting. Lloyd suggested that this opportunity for vendors be opened up if there is no other training. The Executive Board will make a recommendation on this for the next meeting.

ETSC REPRESENTATIVE

John Bawol spoke on the track phone litigation and stated that the state had lost but was appealing the decision. Omnipoint is trying to get money back from prepaid also.

County reviews (Alpena, Calhoun, Newaygo, Barry) on are going. All counties requesting funding will be receiving it.

Standards on training programs being worked on.

Next meeting of the ETSC will be held on June 26th at the Armory in Lansing.

A Position Alternate to the ETSC committee was requested to represent APCO in the event that John is unable to make the meeting. Pete proposed that Karen Chadwick serve in this capacity. A motion to approve made by Pam Matelski, supported by Carrie Perialas. Motion carried.

NATIONAL

Lloyd advised that he was at the national meeting in Jacksonville, Florida before the Winter Summit in Orlando in February. Project Retains was discussed at the meeting.

Current APCO International membership stands at 14410.

National Award category changes will split up the technician awards. There will now be "Information Technologist" and "Radio Frequency Technician" awards. Carrie Perialas advised that a proposed "Team Award" be recognized on a national level. Carrie, Kim Ostin, and Dreama Arnett will submit this proposal to national.

Lloyd encouraged involvement of the membership at a national level on various committees.

For the National Conference in August in Baltimore, Maryland they have sold 712 booths, which equates to 88% of the floor space. Registrations are coming in slowly. Events at the conference will include the 10th annual golf tournament, a tailgate party and baseball game at Camden Yards, and the Awards Dinner. This event was changed to Wednesday night, which had previously been a vendor's night. The Blue and White Gala Dinner will be held on April 19th. Rich Rybicki added that the first general session for the conference is Sunday evening at 6:00 pm. instead of on Monday morning.

AWARDS COMMITTEE

No report at this time.

FALL CONFERENCE

Kim Ostin reported that the theme this year is, "Have No Fear, 9-1-1 Is Here". The keynote speaker will be Kevin Willett. The committee will be meeting following the chapter meeting and the planning process is ongoing. Members were advised to check the website for updates.

HISTORICAL

April 7, 2008 is the 60th anniversary of Detroit Telecommunications. The work for the historical marker is progressing. Sherry Kessel asked when the Belle Isle ceremony will be and was advised that it is tentatively set for April 6th, 2008, which will be during National Telecommunications Week.

National will have a Historical room again at the conference. It will be in a more accessible area this year.

Lloyd advised that at the national level Rich has brought the Michigan Chapter to the forefront through his work efforts.

NOMINATING COMMITTEE

No report

NEWSLETTER & WEBSITE

John Bawol requested email changes be sent to Secretary, Kim Ostin. Members should advise her if they are not receiving emails. He also asked that if mistakes are found, please let him know this so he can make corrections.

STATE 911 ADMINISTRATOR

The report to the legislature is complete and can be viewed on the ETSC website. There is also a "talking point" report available and can be obtained by emailing Janet Hengesbach for one. The report contains the following recommendations: A two-tiered funding system for 9-1-1, 9-1-1 operator training, rule promulgation for the ETSC, a multi-line telephone system, simplification of 9-1-1 plan modification through the use of administrative findings and that the funds currently in the CMRS fund be used for a feasibility study and initial capital outlay for a new IP-based 9-1-1 system.

A funding coalition (SFWG-Stable Funding Work Group) has been formed consisting of various agencies throughout the state. Changes significant to the current law are being worked on. If an entire piece of legislation is proposed that we are a part of, and it is voted down, we stand to lose what we have gained in funding. Victor Martin, Lapeer County, asked when key people should start sending in letters in reference to this issue. Harriet advised that it could begin at anytime. The Legislative Action Subcommittee will look at it once it is completed. Harriet has been invited to sit down with other interest to talk about 911 issues.

9-1-1 directors or coordinators received an update on VoIP. Another update from T-Mobile advised that they are looking to correct in-home coverage problems, more common in rural areas, looking for 10-digit numbers. If you are having ongoing problems, let her know.

Harriet met with Onstar following ETSC meeting last Tuesday. Directors have been sent electronic versions of the meeting. She suggested a teleconference within the state for a question and answer to discuss how 911 centers will be affected by the proposed changes. Onstar will be bringing in emergency 10 digit calls to a 911 trunk. Onstar workers have received APCO training to answer the initial calls. Sherry Kessel from AT & T, further advised that callers give up their right to privacy when they call 911. This Onstar service is being based on the Good Samaritan theory. The Onstar customers will be receiving 911 service without calling 911. She fears this information will also branch out to other agencies and may incur HIPA problems, etc. Harriet advised that 10-digit numbers have no more or less protection than 911 calls. TCS has signed a contract with Onstar. Pat Anderson advised that AT & T has no choice in the matter since they have a signed contract with TCS and this is being treated as a VoIP service. There are concerns about call priority. As of this time, there will be no additional information available for the telecommunicators, including no callback numbers because the calls will be coming in through Onstar. Onstar does receive latitude and longitude but cannot get this information to us at this time. They are working on this issue. Participation in this program is on a trial basis and is voluntary by the centers. Victory Martin asked about surcharge possibilities and suggested a unified front in addressing Onstar regarding institution of this program. It is felt that we need to have some say in how the program runs as opposed to accepting only what they are willing to give us. Karen Chadwick suggested inviting Onstar to the May meeting to present information on this service. The suggestion was met with approval by the members present. She also asked what the class of

service was and was advised that it is VoIP. Dreama Arnett asked if they were going to open up any of their privacy information, especially regarding vehicle information. Harriet stated that organizations will need to address this with them. Pat Anderson asked Onstar if caller's name or re-contact information will ever be given. She is waiting for an answer. Pete asked why we would take on 911 calls without receiving information, in addition to loss of funding. President LeFavour stated that he felt information coming in on a 911 line should give us information that we currently get on our 911 calls for immediate dispatch and future look up beyond a reference number. His fear is that this type of service will migrate out to other companies that will further impact funding for training. John Bawol stated that newspaper articles are being put out there to increase sales for Onstar and he is concerned about a liability issue for the centers. There is also concern regarding information that is given to the public, creating an expectation on their part that we are not being informed of. Pat Anderson stated that Oakland County would be testing with them beginning March 19, 2007.

MCDA is sponsoring a training on April 12, 2007. Information is on their website and the training is open to those involved in administration of 9-1-1 centers including those involved in funding. It will be held at the Sheraton in Lansing.

The first yearly distribution of training funds will be about \$380.00 per telecommunicator to be sent out in May. ETSC is also seeking monies to be put back into the training funds from those agencies that have not spent down.

ETSC will be recognizing telecommunicators the week of April 12th during "National Telecommunicators Week".

OLD BUSINESS

No old business

NEW BUSINESS

Pat Anderson advised that AT & T will be putting together a Technology Expo and Roundtable Discussion to provide information on issues and technology trends in Grand Rapids on April 24th and in Southfield on April 25, 2007.

Carrie thanked Sheri Kessel for information that she provided at the last meeting regarding 9-1-1 call transfers and the information that is received.

Rich Rybicki will be co-hosting the May 3rd meeting in Lansing with MPSCS. There will also be a MTUG group meeting and a fall conference committee meeting following the meeting.

Victor Martin made a motion to adjourn the meeting. Motion supported by Dreama Arnett. Motion carried.