

## MINUTES APCO CHAPTER MEETING 7/26/07 HOUGHTON LAKE

Meeting called to order at 10:00 am by President, Pete LeFavour

Following the welcome the Pledge of Allegiance led by President LeFavour.

John Bawol made a motion to approve the agenda. Motion seconded by Kevin Walk.  
*Motion carries*

Sgt-At-Arms, Dreama Arnett led the introductions of those present.

There is no new member report at this time.

Request made by Secretary, Kim Ostin for approval of the minutes to the May meeting as posted on the website. Motion to approve the minutes as posted made by Kevin Walk and seconded by Lloyd Fayling. *Motion carried*

Treasurer, Carrie Perialas presented the treasurer's report for approval. Lloyd Fayling made a motion to approve the report. *Motion seconded by John Bawol and approved.*

President, Pete LeFavour thanked Chris Schultz for all the work put in organizing the meeting and two day training. He turned the meeting over to Chris Schultz for housekeeping information and committee reports.

### COMMITTEE REPORTS

**Training Committee** 1<sup>st</sup> Vice President, Chris Schultz advised that there were 50 attendees registered for the Leadership & Mentoring training by Neil Rossow. The training is being offered following the chapter meeting. She further added that the website is updated on a monthly basis by John Bawol and her. She encouraged anyone hosting training to forward the information to Bonnie Morton at Isabella County for inclusion on the website training page.

**Engineering/Technical** No report at this time

**Frequency Coordination/700 MHz** No report at this time

**MPSFAC/700MHz** No report

**Activities & Membership** Kevin Walk, 2<sup>nd</sup> Vice President again mentioned the training following the chapter meeting. There will also be a Fall Conference Committee meeting on Monday, August 20<sup>th</sup> in Newaygo.

**Commercial Report** Jeff Vezina was not present to make a report, but Kevin Walk, asked the vendors present to introduce themselves.

Present were Dennis Stillwagon  
Steve Smith

Positron  
AT & T

**ETSC Report**

Copies of the report were presented to those in attendance and are available as an attachment to the minutes of this meeting. The last meeting was on June 26, 2007, the next meeting will be on September 18, 2007 at a location to be determined.

**National Report**

Lloyd Fayling reported that the e-bulletins used by National are helping to get information out to the association members and that the National report will be added to the Michigan Chapter website.

He stated that one of the major issues that has to be addressed is the almost \$1/2 million deficit in the National budget due to re-banding and lack of funding coming in from frequency coordination. The top frequency person at National just resigned and they will be looking into replacing him.

Next years National Conference site is Kansas City, Missouri. Detroit may come up as a site for the 2012 National Conference.

President, Pete LeFavour asked that any members attending the National Conference in Baltimore, Maryland in August please get with Kim Ostin with their contact information if they would like to get together with each other while there.

President LeFavour also stated that the National Telecommunicator of the year, Colleen Demars, from the Genesee County 9-1-1 and her supervisor, Kirk Wilkinson have been invited to attend this years fall conference in Tustin as guests of the chapter.

Carrie Perialas announced that there would be a graduation ceremony at the National Conference for the first Leadership Program class. Sgt-At-Arms, Dreama Arnett, participated in the class and will be recognized at the ceremony. Dreama added that the training will be offered online again this fall. The six courses will be taken over a twelve month period and once completed you earn the title of Registered Public Safety Leader (RPL).

**Awards**

Christina Russell stated that the nomination forms for Dispatcher, Line Supervisor, Director, Technician and Information Technologist of the year are posted on the chapter website. They must be submitted by August 31, 2007. With this deadline we are able to submit our winners to national. This was the first year that it was done this way and we had a winner from Michigan, Colleen DeMare as Dispatcher of the Year. The state awards are presented at the annual Frankenmuth meeting in October. She prefers getting the information via email as this is how they are sent to National.

Carrie Perialas mentioned the idea of a “Team Award” being sent to National for their consideration since the way telecommunications is quite often done involves a team effort. She invites anyone interested in this idea to send a letter or email to National. Lloyd stated that there will be discussion on this type of award in the near future. Christina Russell added that some of the problems in having this type of award include the cost of sending an entire team to the National Conference and that the current thought is to get away from a single incident type of award and to honor overall work performance. They are looking for someone who represents the title and serves in this capacity throughout the year. Carrie stated that there seems to be a misunderstanding of the awards as being a one incident type of honor, Kim Ostin asked if there was an explanation available to differentiate between Technician and Information Technologist to help out with those making nominations. Christina and John will work on adding this to the state website as an explanation page to attempt to answer questions that may arise regarding nominating people to the awards.

### **Fall Conference**

Carrie Perialas reported that plans are progressing well and that the sessions are in place with Kevin Willett as keynote.

Theme : “Have No Fear, 9-1-1 Is Here”

There will be many learning and networking opportunities and members are encouraged to check the website for registration opening and session descriptions. Once again there will be a golf outing at the Rose on Wednesday, prior to the opening of the conference. ETSC approval for Training Fund use will be sought.

### **Historical**

Rich Rybicki announced that the historical marker honoring Detroit Dispatch 80<sup>th</sup> anniversary has been approved. There will be a dedication of the marker on Belle Isle on April 6, 2008 and Rich read the wording that will be on the marker which will take 2-3 months to make.

It will read: Police Radio Dispatch

During the early twentieth century Detroit and their criminal foes both adopted the automobile as their preferred means of transportation. To regain an advantage; Detroit Police pioneered a novel use for radio. In 1921 under Commissioner William P. Rutlege, Detroit Police began experimenting with radio equipped patrol cars. Broadcasting from their police station on Belle Isle, which was clear of interference from downtown, radio operators first dispatched cars on April 7, 1928. The police shared the frequency with a commercial station, WWJ, and cut into it's programming to dispatch patrols previous to this time. The reduced response rates and increased arrest rates quickly made radio dispatching standard police practice nationwide.

National APCO will recognize this honor. There are, however, costs for the marker, installation and landscaping to be covered. Rich is contacting different groups to try to cover some of the cost. These groups include the Friends of Belle Isle, Detroit Police Department and the City of Detroit. Rich asked the chapter for the money to cover the costs and will remit to the chapter whatever monies he receives from other sources such as National. A motion to approve giving him \$2875.00 get the process underway to create the marker was made by John Bawol and seconded by Chris Schultz.

There was discussion begun by John Bawol who asked what the total cost of the marker was. Rich advised that the marker itself cost \$2875.00. Kim Ostin asked if the money was a type of loan since Rich mentioned asking other sources for funding. He stated that any monies he solicited would go back to the chapter. Pete asked if it was to be placed in a landscaped area and was told that it would be placed in front of the original radio station on Belle Isle. A historical commission representative will be present for the dedication. Kim Ostin asked if there will be additional costs for the installation. Rich stated that he was looking into this and trying to get the Detroit Parks & Recreation Department to install it. *The motion carried*

Rich will be in the Historical Room at the National Conference in Baltimore, Maryland.

**Nominating Committee**                      No report at this time

**Newsletter/Website**                      Kevin Walk has joined John Bawol and together they will work to keep the chapter website updated.

Once again members were urged to check the email address that National has for them for errors. If you find an error or change your email address, please let Secretary, Kim Ostin know so that you will receive chapter information on email blasts. Sandy Nielsen from Tuscola County is putting together information to begin a new newsletter. Until production begins on this the “Newsletter” button on the website will indicate that it is “Under Construction”.

### **STATE 9-1-1 ADMINISTRATORS REPORT**

Harriet Miller-Brown was unable to be present to give her report but copies were made available to those present at the meeting with an overview given by John Bawol. This report is available as an attachment to this report.

Michigan counties will be receiving their second quarter payments. They will be issued on July 30, 2007 from the state. You should have received an email regarding this. If you do not receive emails from Janet Hengesbach in Harriet’s office, contact her to get on the list to receive information that is relevant to your centers.

### **OLD BUSINESS**

## **TERT**

Christina Russell, President of NENA advised that there had not been much activity with TERT in the last two months. A lot of initial work was begun and progress was being made but has slowed down. Getting the Memo of Understanding approved by the state has been the cause of some of the slowdown. They have also been waiting for APCO to advise them on how they feel on this initiative within the state. They anticipate going forward with the goals and objectives of the program. She would like APCO to join NENA in this.

Lisa Hall has submitted a listing of her hours spent working on TERT and there has also been a meeting with the National TERT Initiative.

When asked, John Bawol explained what the Memo of Understanding is and how work on it has progressed. It is currently sitting with the state awaiting their approval to go forward.

Carrie Perialas explained the history of the initial request and approval of \$5000.00 made at the annual October meeting in Frankenmuth last year followed by the decision of the APCO Executive Board to withhold payment until they received further explanations from NENA on the use of this money. She commended Suzan Hensel-Clark and Lisa Hall for all of the time and work put in by them to push this initiative forward. She further stated that she felt that the APCO board had received the information that was requested following the October meeting and approved going forward with the payment of the \$5000.00.

President, Pete LeFavour requested an APCO Executive Board member be present on the TERT Steering Committee and this was agreed to.

Suzan Hensel-Clark requests that TERT be added as a standing committee within the APCO Chapter.

Christina Russell requests a partnership between NENA and APCO.

Dee Ann Summerset added that a lot of work behind the scenes has been done and that there is still a lot of work ahead.

Pete LeFavour asked if MEMAC was being changed and Suzan Hensel-Clark stated that this was not the case. The MOU states that an agency agrees to provide 9-1-1 support to a requesting entity. MEMAC provides the funding, but will it be amended to cover people? Christina Russell added that the majority of the counties in Michigan do not have a MEMAC agreement. Carrie Perialas requested a listing of those agencies that do have one. John Bawol will look into getting this information. He further stated that any agency who adopted one more than a year ago needs to re-issue it as it has changed.

President LeFavour requested a roll call vote amongst the Executive Board to approve issuing the \$5000.00 to NENA for the TERT initiative.

Pete LeFavour-yes  
Chris Schultz-yes  
Kevin Walk-yes  
Kim Ostin-yes  
Carrie Perialas-yes  
Dreama Arnett-yes  
Lloyd Fayling-yes

He then requested that the TERT bylaws be amended to allow for the second APCO member. There will also be a TERT presentation at the National Conference that Lisa Hall and Kim Ostin will be attending.

There is Emergency Management money in districts to fund TERT regionally.

Christina Russell advised that the July NENA meeting has been postponed until September 12, 2007 at 10:00am in Saginaw at the Ramada Inn.

### **NEW BUSINESS**

Pete LeFavour advised that there is over \$25 million available to Michigan for re-banding issues and next generation 9-1-1 technology. There is also over \$968 million that has been released in addition to the 2007 Security Grant Fund. Emergency Management will be given this information.

Motion made by Carrie Perialas to adjourn the meeting at 10:17 a.m., and seconded by Dee Ann Summerset.

June 26, 2007

### **ETSC Representative Report**

The December 12, 2006 meeting was called to order at 10:03 am by Sheriff Dale Gribler. Immediately the ETSC went into closed session to discuss the prepaid wireless lawsuits. Kristin Smith from the AG's office gave the update. 3 companies (Omnipoint, Virgin Mobile and Tracphone) have suites in excess of \$1.7M

At 10:24 the general meeting reconvened in open session.

Previous meetings minutes were approved.

Correspondence- The audit report was discussed.

A presentation by the ETSC to the APCO National Telecommunicator of the Year, Colleen DeMars, was made.

Old Business-

Scott Temple, John Hunt and Miles Hadin were all asked to be appointed or reappointed to the ETSC. The ETSC asked for and was removed from the Public Safety Funding Coalition.

New Business-

A motion was made and passed to pay ATT/Verizon invoices. HB4852 (\$1.35) was discussed. HB4726 (surcharge on telephone devices) was also discussed-this is similar to the same bill that was defeated last year.

The CMRS Subcommittee stated that there was no bills to report and that the balance of the fund is approximately \$13M.

The Legislative Action Subcommittee –

There was much discussion on SB410 and SB411.

SB410—

- Adds new needed definitions
- 2 tiered system
- State 911 surcharge is 19 cents (not 25 cents)
- Common network fund largely removed
- Funds remain payments for delivery of wireless 911 to PSAP
- Technical surcharge remains in place
- Allows for administrative findings by commissioners to modify 911 plans
- Prepaid included with 2 methods (Active accounts and ARPU-based on total monthly sales)
- Reduction after 10 lines (1 surcharge for each 10 lines afterward)
- Adjustment of statewide surcharge in first 2 years by MPSC
- MPSC to approve initial county surcharge
- Process for counties to submit documentation by September 15, 2007

SB410-

- MLTS through rule making by MPSC, with consult and recommendation of the ETSC
- Provides for distribution percentages as follows:

- 82.5% - to counties distributed on a 40% equally and 60% by per capita basis
- 7.75% - to fund 911 network costs for delivery of wireless calls to PSAP's
- 6.0% - to 911 training program
- 3.75% - to fund state 911 office/services
- 2% collection for providers
- \$Ten million for initial IP-911 capital reserve removed, but \$500K for feasibility study remains
- Cost for wireless delivery as provided for in MPSC U-14000 is included to the PSAP
- Administrative Rulemaking for training, PSAP standards/protocols, and fund use given to MPSC based on advise and consult from ETSC
- Moves CMRS monies to new fund (unknown how much will remain)
- ETSC to develop a voluntary informal dispute resolution process in regards to 911 issues

#### The Policy Subcommittee-

There was a motion by this committee to add a CMRS representative to the Executive Committee-motion passed

#### The Certification Subcommittee-

County compliance reviews were discussed

Alpena County-review completed, additional visit may be made

Calhoun County-Site visit completed

Newaygo County-Ongoing at this time

Crawford County-Will be scheduled for the fall

Forms for the annual report to the legislature have been mailed. They are due back by June 29<sup>th</sup>. A supplemental questioner was also sent to the PSAPs (This is voluntary). The Certification Subcommittee proposed that the 4 Wayne County Districts and all Michigan counties be certified. Motion passed.

The Emerging Technology Subcommittee – OnStar delivery of information to the PSAPs was discussed. A protocol to address telematics will be developed by the ETSC in the future.

#### The Dispatcher Training Subcommittee-

The previous white pages that were submitted is being reworked.

Unused 2001, 2002 training money must be returned. There are 29 Centers that must return money.

The 9-1-1 Administrator, Harriet Miller-Brown (HMB) reported that her office has continued to assist with VoIP E911 in Michigan. Vonage, TCS and Intrado all have shown increases in deployment. HMB's office will be keeping us updated in regards to Tennessee's filing, with the FCC, for clarification on the impact of Non-Initialized phone on 911. HMB also has been involved in the UP with the routing of wireless calls between Michigan and Wisconsin.

There was no public comment.

The next regularly scheduled ETSC meeting will be held September 18, 2007, location to be advised.

Respectfully Submitted,

John Bawol  
ETSC Representative