

2022 DECEMBER TRAINING CALENDAR

<i>DATES</i>	<i>TITLE OF TRAINING</i>	<i>PRESENTER</i>	<i>CONTACT INFO</i>	<i>LOCATION</i>	<i>SNC APPROVAL #</i>
5-9	ADVANCED 40 HOUR DISPATCH SCHOOL	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2926
5	HANDLING DOMESTIC VIOLENCE CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2927
6	SUICIDE CALLS:HELPING THE CALLER & TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	NA2022-2928
7	HOMELAND SECURITY FOR TELECOMMUNICATORS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2931
8	911 DISPATCH LIABILITY	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2929
9	STRESS MANAGEMENT	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2928
14	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE-VIRTUAL TRAINING	MNA2022-2447
15	HANDLING CALLS REGARDING MISSING & EXPLOITED CHILDREN	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE-VIRTUAL TRAINING	MNA2021-1766

UPDATED 07/17/2022