

## 2022 DECEMBER TRAINING CALENDAR

<b>DATES</b>	<b>TITLE OF TRAINING</b>	<b>PRESENTER</b>	<b>CONTACT INFO</b>	<b>LOCATION</b>	<b>SNC APPROVAL #</b>
5-9	ADVANCED 40 HOUR DISPATCH SCHOOL	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2926
5	HANDLING DOMESTIC VIOLENCE CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2927
6	SUICIDE CALLS:HELPING THE CALLER & TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	NA2022-2928
7	HOMELAND SECURITY FOR TELECOMMUNICATORS	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2931
7-9	SUPERVISION OF THE CTO PROGRAM	JOHN NELSON	DEWOLF & ASSOCIATES	OAKLAND COMM COLLEGE	DDW201404A
8	911 DISPATCH LIABILITY	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2929
8-10	DISCIPLINE & DISCIPLINARY INTERVIEWS	ED DRESLINSKI	DEWOLF & ASSOCIATES	WASHTENAW COUNTY COMMUNITY COLLEGE	DDW201910A
9	STRESS MANAGEMENT	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2928
14	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	LIVE-VIRTUAL TRAINING	MNA2022-2447
15	HANDLING CALLS REGARDING MISSING & EXPLOITED CHILDREN	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	LIVE-VIRTUAL TRAINING	MNA2021-1766

UPDATED 08/10/2022