2026 NOVEMBER TRAINING CALENDAR

DATES	TITLE OF TRAINING	PRESENTER	CONTACT INFO	LOCATION	SNC APPROVAL #
2-6	COMMUNICATIONS TRAINING OFFICER	JOHN NELSON	DEWOLF & ASSOCIATES	ISABELLA COUNTY CD	DDW2023-3617
4-6	EMHD + LIFEBRIDGES	MIKE TACKETT	911 TRAINING INSTITUTE	LIVE - VIRTUAL	MCI225-5849
16	LIABILITY & CULTURE PT 1: CYNICISM, BURNOUT & COST OF COMPLACENCY	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ISABELLA COUNTY CD	MNA2026-6629
16	LIABILITY & CULTURE PT 2: STAFFING STRAIN & HIGH-RISK, LOW FREQUENCY CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ISABELLA COUNTY CD 8AM - NOON	MNA2026-6630
16-18	ACHIEVING SUPERVISORY EXCELLENCE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	BIG RAPIDS DEPARTMENT OF PUBLIC SAFETY	MNA2026-6544
16-10	BASIC 40 - HOUR DISPATCH SCHOOL	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	EATON COUNTY CD OR LIVE - VIRTUAL	MNA2025-6071
17	LIABILITY & CULTURE PT 3: ACCOUNTABILITY, DOCUMENTATION &	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ISABELLA COUNTY CD 8AM - NOON	MNA2026-6631
17	STRANGE BUT TRUE STORIES FROM DISPATCH: A CALL-HANDLING WORKSHOP	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ISABELLA COUNTY CD 1PM - 5PM	MNA2025-5587
23	ENDURANCE: LESSONS IN LEADERSHIP	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	EATON COUNTY CD OR LIVE - VIRTUAL	MNA2026-4557 MNA2025-5988
24	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	EATON COUNTY CD OR LIVE - VIRTUAL	MNA2025-2447 MNA2025-5986
30	ACTIVE SHOOTER INCIDENTS FOR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	EATON COUNTY CD OR LIVE - VIRTUAL	MNA2026-6611 MNA2025-5985
30-Dec 2	FIRST LINE SUPERVISION	ED DRESLINSKI	DEWOLF & ASSOCIATES	KALAMAZOO TWP PD	DDW2020-921

UPDATED 08/10/2026