

## 2023 DECEMBER TRAINING CALENDAR

<b>DATES</b>	<b>TITLE OF TRAINING</b>	<b>PRESENTER</b>	<b>CONTACT INFO</b>	<b>LOCATION</b>	<b>SNC APPROVAL #</b>
4-8	ADVANCED 40 HOUR DISPATCH SCHOOL	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2926
4	HANDLING DOMESTIC VIOLENCE CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2927
4	CUSTOMER SERVICE FOR 911 PROFESSIONALS	911 ACADEMY STAFF	911training@oaklandcc.edu	OAKLAND COMM COLLEGE	OCC200903A
4-6	ADVANCED SUPERVISION	SGT M. PHILLIPS	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	LIVINGSTON COUNTY CD	MNA2022-2687
4-6	SUPERVISION OF THE CTO PROGRAM	JOHN NELSON	DEWOLF & ASSOCIATES	MUSKEGON COUNTY CD-911	DDW201404A
5	SUICIDE CALLS:HELPING THE CALLER & TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	NA2022-2928
6	HOMELAND SECURITY FOR TELECOMMUNICATORS	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2931
6-8	FIRST LINE SUPERVISION	ED DRESLINSKI	DEWOLF & ASSOCIATES	MACOMB CRIMINAL JUSTICE TRAINING CENTER	DDW2020-921
7-9	SUPERVISION OF THE CTO PROGRAM	JOHN NELSON	DEWOLF & ASSOCIATES	OAKLAND COMM COLLEGE	DDW201404A
7	911 DISPATCH LIABILITY	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID - EATON COUNTY CD OR LIVE - VIRTUAL	MNA2022-2929
11-15	CTO PROGRAM	JOHN NELSON	DEWOLF & ASSOCIATES	WASHTENAW COMM COLLEGE	DDW2023-3617
13	GRIT & VALUE OF CRITICAL THINKING:COMMON SENSE & EMOTIONAL INTELLIGENCE	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	LIVE -VIRTUAL	MNA2023-3874

14	CHANGING FACE OF THE ACTIVE SHOOTER	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	LIVE -VIRTUAL	MNA2023-3875
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UPDATED 08/22/2023