

## 2024 APRIL TRAINING CALENDAR

<i>DATES</i>	<i>TITLE OF TRAINING</i>	<i>PRESENTER</i>	<i>CONTACT INFO</i>	<i>LOCATION</i>	<i>SNC APPROVAL #</i>
1-5	BASIC 40 HR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	KALAMAZOO COUNTY	MNA2022-2466
8	ACTIVE SHOOTER INCIDENTS FOR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID-EATON COUNTY CD LIVE - VIRTUAL	MNA201808A
15-17	GRIT & VALUE OF CRITICAL THINKING; COMMON SENSE & EMOTIONAL INTELLIGENCE	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	HYBRID-EATON COUNTY CD LIVE - VIRTUAL	MNA2023-3874
23	ACHIEVING SUPERVISORY EXCELLENCE	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	NORTHERN MICHIGAN UNIVERSITY	MNA2022-3166
24	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	DELTA COUNTY 911	MNA2022-2447
24	TACTICAL DISPATCHING	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	DELTA COUNTY 911 8AM - NOON	MNA201905C
25	NEGOTIATIONS FOR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	DELTA COUNTY 911 1PM - 5PM	MNA201905B
	GRIT & VALUE OF CRITICAL THINKING; COMMON SENSE & EMOTIONAL INTELLIGENCE	MACNLOW STAFF	KRISTEN BOUCK KEMP <a href="https://macnlow.com/">https://macnlow.com/</a>	DELTA COUNTY 911	,MNA2023-3874

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