

2024 JANUARY TRAINING CALENDAR

DATES	TITLE OF TRAINING	PRESENTER	CONTACT INFO	LOCATION	SNC APPROVAL #
10	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL	MNA2022-2447
11	ACTIVE SHOOTER INCIDENTS FOR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL	MNA201808A
15-19	FIRST LINE SUPERVISION	JOHN NELSON	DEWOLF & ASSOCIATES	SAGINAW TWP FIRE DEPT STATION 2	DDW2020-921
16-18	FIRST LINE SUPERVISION	ED DRESLINSKI	DEWOLF & ASSOCIATES	WASHTENAW COMM COLLEGE	DDW2020-921
17-18	PUBLIC INFORMATION OFFICER	CHRIS JANKE	DEWOLF & ASSOCIATES	GROSSE ILE TWPPD	DDW202001A
19	BEHAVIORS & WARNING SIGNS OF ACTIVE SHOOTER	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL 8AM - NOON	MNA2021-2046
19	OPIOID CRISIS AND DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL 5PM - 1PM	MNA2021-1587
22-26	ADVANCED 40HR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2926
22	HOMELAND SECURITY FOR TELECOMMUNICATORS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2931
23	911 DISPATCH LIABILITY	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2929

24-26	SUPERVISION OF THE CTO PROGRAM	ED DRESLINSKI	DEWOLF & ASSOCIATES	SAGINAW TWP FIRE DEPT STATION 2	DDW201404A
24	HANDLING DOMESTIC VIOLENCE CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2927
25	SUICIDE CALLS:HELPING THE CALLER & TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2928
26	STRESS MANAGEMENT	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2930
29	ROBB ELEM SCHOOL SHOOTING:INVESTIGATION, EVALUATION & ANALYSIS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-3448
30	CHANGING FACE OF THE ACTIVE SHOOTER	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2023-3875
30-31	DISCIPLINE & DISCIPLINARY INVESTIGATIONS	ED DRESLINSKI	DEWOLF & ASSOCIATES	MACOMB CRIMINAL JUSTICE TRAINING CENTER	DDW201910A

UPDATED 01/02/2024

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