

## 2024 JUNE TRAINING CALENDAR

| <b>DATES</b> | <b>TITLE OF TRAINING</b>   | <b>PRESENTER</b> | <b>CONTACT INFO</b>   | <b>LOCATION</b>                            | <b>SNC APPROVAL #</b> |
|--------------|--|------------------|---|--|-----------------------|
| 3            | ACTIVE SHOOTER INCIDENTS FOR DISPATCH                                    | MACNLOW STAFF    | kRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | LIVE - VIRTUAL                             | MNA201898A            |
| 3-5          | ADVANCED SUPERVISION   | MACNLOW STAFF    | KRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | NORTHERN MICHIGAN UNIVERSITY               | MNA2022-2687          |
| 4            | GRIT & VALUE OF CRITICAL THINKING: COMMON SENSE & EMOTIONAL INTELLIGENCE | MACNLOW STAFF    | kRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | LIVE - VIRTUAL                             | MNA2023-3874          |
| 10-14        | ADVANCED 40 HR DISPATCH  | MACNLOW STAFF    | kRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | HYBRID - EATON COUNTY CD<br>LIVE - VIRTUAL | MNA2022-2926          |
| 10           | HOMELAND SECURITY FOR TELECOMMUNICATORS                                  | MACNLOW STAFF    | KRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | HYBRID - EATON COUNTY CD<br>LIVE - VIRTUAL | MNA2022-2931          |
| 11           | 911 DISPATCH LIABILITY   | MACNLOW STAFF    | kRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | HYBRID - EATON COUNTY CD<br>LIVE - VIRTUAL | MNA2022-2929          |
| 11           | ACTIVE DEESCALATION STRATEGIES & CRITICAL DECISION MAKING                | BRYAN PIZZUTI    | 911TRAINING@OAKLANDCC.EDU   | OAKLAND COMMUNITY COLLEGE                  | TTT2021-2226          |
| 12           | HANDLING DOMESTIC VIOLENCE CALLS   | MACNLOW STAFF    | KRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | HYBRID - EATON COUNTY CD<br>LIVE - VIRTUAL | MNA2022-2927          |
| 13           | SUICIDE CALLS: HELPING THE CALLER & TELECOMMUNICATOR                     | MACNLOW STAFF    | kRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | HYBRID - EATON COUNTY CD<br>LIVE - VIRTUAL | MNA2022-2928          |
| 14           | STRESS MANAGEMENT  | MACNLOW STAFF    | kRISTEN BOUCK KEMP<br><a href="https://macnlow.com/">https://macnlow.com/</a> | HYBRID - EATON COUNTY CD<br>LIVE - VIRTUAL | MNA2022-2930          |

UPDATED 02/22/2024