

2024 MARCH TRAINING CALENDAR

DATES	TITLE OF TRAINING	PRESENTER	CONTACT INFO	LOCATION	SNC APPROVAL #
1	PSYCHOLOGY BEHIND SCHOOL SHOOTERS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2021-2246
4-6	ADVANCED SUPERVISION	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	CHARLOTTE PD	MNA2022-2687
11-15	ADVANCED 40HR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ROCKWOOD PD	MNA2022=2926
11	SURVIVE & THRIVE : CORE STRESS RESILIENCE TRNG	DR. RICK JANKA	DEB GAGNON https://911training.net	PLYMOUTH	MCI201510C
11	HANDLING DOMESTIC VIOLENCE CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ROCKWOOD PD	MNA2022-2927
12	SUICIDE CALLS:HELPING THE CALLER & TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ROCKWOOD PD	MNA2022-2928
13	911 DISPATCH LIABILITY	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ROCKWOOD PD	MNA2022-2929
14	HOMELAND SECURITY FOR TELECOMMUNICATORS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ROCKWOOD PD	MNA2022-2931
15	STRESS MANAGEMENT	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	ROCKWOOD PD	MNA2022-2930
18-21	LINE LEVEL LEADERSHIP FOR CIVILIAN STAFF	JERRY THOMPSON TIM PLOTTS	SARAH POGORZELSKI SPOGORZELSKI@MMRMA.ORG	CROWN PLAZA HOTEL LANSING	MMRMA2024-4315
20	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL	MNA2022-2447
21	HANDLING CALLS REGARDING MISSING & EXPLOITED CHILDREN	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL	MNA2021-1766

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UPDATED 01/31/2024