

2024 OCTOBER TRAINING CALENDAR

| DATES | TITLE OF TRAINING | PRESENTER | CONTACT INFO | LOCATION | SNC APPROVAL # |
|--------------|---|------------------|---|-------------------------------------|-----------------------|
| 4 | SUVIVE & THRIVE: CORE STRESS RESILIENCE | RICK JANKA | 911 TRAINING INSTITUTE www.911training.net | LIVE - VIRTUAL | MCI201510C |
| 7-11 | ADVANCED 40 HR DISPATCH SCHOOL | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | KALAMAZOO COUNTY DISPATCH AUTHORITY | MNA2022-2926 |
| 8 | FOUNDATIONS EMERGENCY MENTAL HEALTH DISPATCHING | RICK JANKA | 911 TRAINING INSTITUTE www.911training.net | PLYMOUTH | MCI201310A |
| 11 | LEADERSHIP & COACHING | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | IMPLAY CITY PD | MNA2023-4094 |
| 16 | ENDURANCE:LESSONS IN LEADERSHIP | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | LIVE - VIRTUAL 8AM - NOON | MNA2024-4557 |
| 16 | OPIOID CRISIS & DISPATCH | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | LIVE - VIRTUAL 1PM - 5PM | MNA2021-1587 |
| 17 | TACTICAL DISPATCHING | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | LIVE - VIRTUAL 8AM - NOON | MNA201905C |
| 17 | NEGOTIATIONS FOR DISPATCH | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | LIVE - VIRTUAL 1PM - 5PM | MNA201905B |
| 21 | SURVIVING CRITICAL INCIDENTS | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | ROCKWOOD PD | MNA2024-4317 |
| 21 | SWATTING | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | ROCKWOOD PD | MNA2024-4318 |
| 21 | POWER OF PEER SUPPORT | JIM MARSHALL | 911 TRAINING INSTITUTE www.911training.net | LIVE - VIRTUAL | MCI201511A |
| 22 | ACTIVE SHOOTER INCIDENTS FOR DISPATCH | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | ROCKWOOD PD | MNA20180A |

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| 30-31 | PUBLIC INFORMATION OFFICER | CHRIS JAHNKE | DEWOLF & ASSOCIATES | CLINTON TWP PD | DDW202001A |
| 30 | DELIVERING EXEMPLARY CUSTOMER SERVICE | MACNLOW STAFF | KRISTEN BOUCK KEMP https://macnlow.com/ | LIVE - VIRTUAL | MNA2022-2447 |
| 31-Nov 1 | DISCIPLINE & DISCIPLINARY INVESTIGATIONS | ED DRESLINSKI | DEWOLF & ASSOCIATES | NORTHVILLE TWP PD | DDW2018910A |

UPDATED 09/192024