

2025 MAY TRAINING CALENDAR

DATES	TITLE OF TRAINING	PRESENTER	CONTACT INFO	LOCATION	SNC APPROVAL #
1	SUPERVISION/MGMT OF CTO PROGRAM	JOHN NELSON	DEWOLF & ASSOCIATES	GREEN OAK TWP	DDW201404A
1	MANAGING 911 STRESS	TRACY ERTL	911trainiing@oaklandcc.edu	OAKLAND POLICE ACADEMY	OCC200910A
5	CUSTOMER SERVICE FOR THE 911 PROFESSIONAL	911 ACADEMY STAFF	911trainiing@oaklandcc.edu	OAKLAND POLICE ACADEMY	OCC200903A
5-9	BASIC 40 HR DISPATCH SCHOOL	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	CHARLOTTE	MNA2022-2466
12	HOMELAND SECURITY FOR 911 PROFESSIONALS	CHRIS MCINTIRE	911trainiing@oaklandcc.edu	OAKLAND POLICE ACADEMY	OCC2020-1203
13	UNDERSTANDING DOMESTIC VIOLENCE	911 ACADEMY STAFF	911trainiing@oaklandcc.edu	OAKLAND POLICE ACADEMY	ODD200903B
14	CRIMINAL LAW FOR PUBLIC SAFETY DISPATCHERS	RANDY SECONTINE	911trainiing@oaklandcc.edu	OAKLAND POLICE ACADEMY	OCC200701
13-14	EMHD + LIFEBRIDGES	911 STAFF	911 TRAINING INSTITUTE www.911training.net	LIVE - VIRTUAL	MCI201703A
15	LEADERSHIP & COACHING	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MT PLEASANT	MNA2023-4094
15-16	INTRO TO FIRE SERVICE FOR 911 PROFESSIONALS	911 ACADEMY STAFF	911trainiing@oaklandcc.edu	OAKLAND POLICE ACADEMY	ODCC200901B
28	GRIT & VALUE OF CRITICAL THINKING:COMMON SENSE & EMOTIONAL INTELLIGENCE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	WEST BLOOMFIELD TWP PD	MNA2023-5874
29	PSYCHOLOGY BEHIND SCHOOL SHOOTERS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	WEST BLOOMFIELD TWP PD	MNA2021-2246

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UPDATED 03/08/2025